

Reference	Authority	Category	Decided	Decision	Decision Reason	Remedy	Service improvement recommendations
19009146	South Hams District Council	Environmental Services & Public Protection & Regulation	23/01/20	Not Upheld	no mal		
19018687	South Hams District Council	Planning & Development	11/04/19	Closed after initial enquiries	268(2) not made in 12 months		
19000449	South Hams District Council	Planning & Development	01/04/19	Referred back for local resolution	Premature Decision - advice given		
19000840	South Hams District Council	Planning & Development	20/05/19	Closed after initial enquiries	Not warranted by alleged mal/service failure		
19003099	South Hams District Council	Benefits & Tax	05/07/19	Referred back for local resolution	Premature Decision - referred to Binj		
19000701	South Hams District Council	Planning & Development	07/01/20	Upheld	mal no m		
19005785	South Hams District Council	Benefits & Tax	06/01/20	Upheld	mal & m	Procedure or policy change/review/Other Remedy	The Council has agreed to review its Corporate Debt policy to include a definition of 'vulnerable' and 'vulnerability' and for decisions about this to be documented at the time they are made
19007298	South Hams District Council	Planning & Development	26/09/19	Closed after initial enquiries	Not warranted by alleged injustice		
19010119	South Hams District Council	Planning & Development	13/11/19	Closed after initial enquiries	No worthwhile outcome achievable by investigation		
19015831	South Hams District Council	Corporate & Other Services	05/02/20	Closed after initial enquiries	S27 not by member of the public		
19016425	South Hams District Council	Planning & Development	26/02/20	Closed after initial enquiries	Not warranted by alleged injustice		
19016835	South Hams District Council	Planning & Development	05/03/20	Closed after initial enquiries	Not warranted by alleged injustice		
19019780	South Hams District Council	Planning & Development	27/02/20	Incomplete/invalid	Insufficient information to proceed and PA advised		